



SAWITRI AYURVEDA

Award winning boutique wellness retreat

 www.sawitriayurveda.in

 Rajasthan, India

 info@sawitriayurveda.in

 +91 8824829145

Terms & Conditions

Welcome to **Sawitri Ayurveda** (“we,” “our,” “us”). By booking and availing of our Ayurvedic wellness treatments, Panchkarma therapies, or accommodation facilities, you (“guest,” “patient,” “visitor,” or “you”) agree to the following Terms and Conditions. We kindly request that you read them carefully before confirming your stay or treatment.

1. General Information

- Sawitri Ayurveda is an Ayurvedic wellness center, which is run and owned by Shri Narain Dharmarth Ausdhalaya Samiti, dedicated to providing authentic Ayurvedic treatments, Panchkarma therapies, and holistic wellness services.
- All treatments and therapies are provided under the guidance of qualified Ayurvedic physicians and trained therapists.
- We are not a substitute for emergency or critical medical care.

2. Booking & Reservation

- Advance booking is required for stays and Panchkarma packages.
- A minimum advance payment/deposit (as informed at the time of booking) is mandatory to confirm your reservation.
- Balance payments must be settled upon arrival or as per the package schedule.
- All the medicine to be purchased by the person and any additional therapies beyond the Panchkarma Packages will be charged extra.
- Bookings are non-transferable without prior written consent from the management.

3. Cancellation & Refund Policy

- Cancellations made **7 days before check-in**: 100% of advance refundable (after deducting administrative charges).
- Cancellations made **within 7 days of check-in**: Advance will be non-refundable.
- In case of “no-show” or early departure, no refund will be provided.
- Refunds, if applicable, will be processed within 10–15 working days.

4. Health & Safety

- Guests must disclose their complete health history, existing medical conditions, allergies, and ongoing medications before starting any therapy.
- Panchkarma treatments may not be suitable for everyone; therapies will only be prescribed after our doctor’s consultation.



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- We are not responsible for adverse effects if health information is withheld or misrepresented.
- Non-Veg, Smoking, alcohol, and use of any narcotic substances are strictly prohibited within the premises.

5. Accommodation Rules

- Check-in and check-out timings must be adhered to (as specified during booking).
- Guests are responsible for their personal belongings. The management is not liable for any loss, theft, or damage.
- Any damage caused to property, furniture, or equipment by the guest must be compensated.
- Visitors are not allowed in guest rooms without prior permission.
- Only up to 2 Persons can live in one cottage. However, children up to 5 years of age may stay free with double occupancy without an extra bed.
- If a person desires to hold a complete cottage, he will be charged for a full room.

6. Code of Conduct

- Respect for staff, fellow guests, and the sanctity of the wellness environment is mandatory.
- Silence and discipline must be maintained in therapy and residential areas.
- Dress appropriately during treatments and while moving around the premises.

7. Liability & Disclaimer

- All therapies and Panchkarma treatments are based on Ayurvedic principles and are offered for wellness, detoxification, and lifestyle improvement.
- We do not guarantee cure of chronic or life-threatening illnesses.
- Guests voluntarily undertake treatments at their own responsibility.
- Sawitri Ayurveda and its staff shall not be held liable for any injury, illness, or loss resulting from treatments, dietary recommendations, or stay.

8. Privacy & Confidentiality

- All personal and medical information shared with us will be kept strictly confidential.
- Data may only be used internally for treatment planning and service improvement.

9. Governing Law

- These Terms & Conditions are governed by the laws of India.



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- Any disputes shall be subject to the jurisdiction of the courts in **Jodhpur, Rajasthan.**

10. Acceptance of Terms

By booking a stay, treatment, or therapy with Sawitri Ayurveda, you acknowledge that you have read, understood, and agreed to abide by these Terms & Conditions.

❖ *We welcome you to experience authentic Ayurveda and holistic healing with us.*

Last update: 01/04/2025