



# SAWITRI AYURVEDA

Award winning boutique wellness retreat

[www.sawitriayurveda.in](http://www.sawitriayurveda.in)

[info@sawitriayurveda.in](mailto:info@sawitriayurveda.in)

Rajasthan, India

+91 8824829145

## Refund Policy

At **Sawitri Ayurveda**, we value your trust and are committed to ensuring transparency in all our services. This Refund Policy outlines the conditions under which refunds may be issued for bookings of stays, Panchkarma treatments, and wellness packages.

### 1. Advance & Deposits

- An advance deposit is required to confirm all bookings for accommodation and Panchkarma packages.
- This advance is adjusted against your final bill at the time of checkout.

### 2. Cancellation Refunds

- **Cancellation 7 days or more before check-in/start date:** 100% of the advance will be refunded, after deducting administrative charges (if any).
- **Cancellation within 7 days of check-in/start date:** Advance payment is non-refundable.
- **No-show or early departure:** No refund will be issued.

### 3. Package/Program Refunds

- Panchkarma or wellness packages once started are non-refundable, regardless of whether the full course of treatment is completed.
- If a guest is unable to continue due to medical advice from our in-house physician, unused treatment costs may be adjusted or refunded at management's discretion.

### 4. Special Circumstances

Refunds may be considered (subject to management approval) in case of:

- **Medical emergencies** (with valid documentation).
- **Unavoidable travel restrictions** imposed by government authorities.

### 5. Refund Process

- All refund requests must be submitted in writing via email or at the reception.
- Approved refunds will be processed to the original mode of payment within **10–15 working days**.



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- Any transaction or bank charges incurred during refund processing will be borne by the guest.

## 6. Non-Refundable Items

- Doctor consultation fees.
- Medicines, Ayurvedic products, and consumables purchased.
- Partially availed treatments, therapies, or meals.

## 7. Contact Us

For refund requests or clarification, please contact:

**Sawitri Ayurveda**

**Shri Narain Dharmarth Ausdhalaya Samiti**

Vaidhya Parmanand Ji Ka Kua, Subhash Nagar Second, AIIMS Road,

Jodhpur, Rajasthan

Phone: +91 8824829145

Email: [info@sawitriayurveda.in](mailto:info@sawitriayurveda.in)

❖ *By making a booking or purchase, you acknowledge and agree to this Refund Policy.*

Last update: 01/04/2025